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5-30-13 d1

2012-177-WS SA
244305

Deborah.Easterling

From: Jocelyn.Boyd
Sent: Wednesday, May 29, 2013 2:36 PM
To: charles.terreni@terrenilaw.com; selliot@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Tricia.DeSanty; Daphne.Duke
Subject: FW: Sewer problem

RECEIVED

MAY 30 2013

PSC SC
MAIL / DMS

-----Original Message-----

From: Linda Stevenson [mailto:lks@comporium.net]
Sent: Tuesday, May 28, 2013 5:26 PM
To: Harrington Greg ; Campbell, Chad; Jocelyn.Boyd
Cc: wbetts@comporium.net
Subject: FW: Sewer problem

Please register this as a complaint and note the poor customer service. This man wants his carpet replace and cannot get it for \$37.00 that the insurance company is offering him.

Linda K. Stevenson
3024 Point Clear Drive
Tega Cay, South Carolina 29708
lks@comporium.net
803-547-6523

-----Original Message-----

From: Wally Betts [mailto:wbetts@comporium.net]
Sent: Friday, May 24, 2013 12:46 PM
To: lks@comporium.net
Subject: Sewer problem

Hi linda my name is Wally Betts and my house got flooded with sewer due to tree roots, I live at 2122 Bon villa way Tega cay , sc. The utility company insurance is handling it but does not cover replacement cost and even though my carpet was old it was still in good shape, they are giving only 37.00 dollars they took all but 37.00 for depreciation, I don't think I can replace carpet for 37.00 dollars.i got your email from a email sent to steve Simpson who's is my neighbor .my phone is 8034933997. Thank you Wally Betts

Wally